

SURVEY COMPARISON DOCUMENT

Document order: Global ratings are followed by composites; each on a separate sheet. For the composites, a color change indicates a change in wording, while gray shading (empty cells) indicates the data wasn't collected.

For MA only, the plan in 2008 is Secure Horizons Medicare Direct.

The timing of the distribution of surveys was adjusted, for surveys labeled 2005 and earlier, distribution was generally at the end of the year. For surveys labeled 2007 and after, distribution was in the beginning of the year. The gap between 2005 and 2007 does not represent 2 years.

Year	Survey start date	Survey end date	Default Survey Received Date	Notes	Global Rating		About You		Get Care Quickly		Get Needed Care		Doctor Communication		Customer Service		PDP Info		Get Needed RX		Care Coordination	
					FFS (all)	MA (all)	FFS (all)	MA (all)	FFS (all)	MA (all)	FFS (all)	MA (all)	FFS (all)	MA (all)	FFS (all)	MA (all)	FFS+P DP/PDP	MA-PD/P PO	FFS-only/ FFS+P DP/P DP	MA (all)	FFS	MA (all)
2019	3/11/2019	6/18/2019	N/A	Data have exact date received	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
2018	3/8/2018	6/18/2018	N/A	Data have exact date received	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
2017	3/6/2017	6/20/2017	N/A	Data have exact date received	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
2016	3/7/2016	8/20/2016	N/A	Data have exact date received	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
2015	3/11/2015	6/5/2015	4/23/2015	Data have exact date received	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
2014	3/5/2014	6/5/2014	4/20/2014	Data have exact date received	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
2013	2/28/2013	6/2/2013	4/16/2013	End date based on data	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
2012	2/18/2012	6/24/2012	4/22/2012	Data have exact date received	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
2011	2/18/2011	6/24/2011	4/22/2011	We have exact date received for most (684 blank)	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
2010	2/12/2010	6/20/2010	4/17/2010	Data have exact date received	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x			x
2009	2/6/2009	6/15/2009	4/12/2009	Data have exact date received	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x			
2008	2/8/2008	6/15/2008	4/12/2008	Data have exact date received	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x*	x*		

2007	2/9/2007	6/15/2007	4/13/2007	Data have exact date received	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x*	x*		
2005	1/6/2006	4/30/2006	3/4/2006			x		x		x		x		x		x				x		
2004	9/8/2004	2/7/2005	11/23/2004		x	x	x	x	x	x	x	x	x	x	x	x			x	x		
2003	9/10/2003	2/21/2004	12/1/2003		x	x	x	x	x	x	x	x	x	x	x	x			x	x		
2002	9/10/2002	2/7/2003	11/24/2002		x	x	x	x	x	x	x	x	x	x	x	x			x	x		
2001	9/12/2001	2/1/2002	11/22/2001		x	x	x	x	x	x	x	x	x	x	x	x			x	x		
2000	10/9/2000	2/1/2001	12/6/2000		x	x	x	x	x	x	x	x	x	x	x	x			x	x		
1999	9/15/1999	12/15/1999	10/31/1999			x		x		x		x		x		x				x		
1998	11/10/1998	11/10/1998	11/10/1998	There is not a known range for the collection, just the one date		x		x		x		x		x		x				x		
1997	4/8/1998	4/8/1998	4/8/1998	There is not a known range for the collection, just the one date		x		x		x		x		x		x				x		

x*= PDP plans only

The types of CAHPS surveys administered to Medicare beneficiaries has varied by year and based on health plan coverage. The table below indicates which beneficiaries received which type of survey based on year. Please note that, in some cases, the survey assesses all aspects of care, while others assess only non-Part D or only Part D aspects of care.

Survey Type	Administered to Following Coverage Type	Care Addressed	Years
FFS-Only	FFS-Only	All aspects of care (there is no Part D)	2000-2004; 2007-2010
FFS+PDP	FFS+PDP	All aspects of care	2007-2010
FFS	FFS-Only and FFS+PDP	Non-part D aspects of care	2011-2019
Prescription Drug Plan	FFS+PDP	Part D aspects of care	2011-2019
Medicare Advantage Only (MA-Only)	MA-Only	All aspects of care (there is no Part D)	1997-2005; 2007-2019
Medicare Advantage Prescription Drug	MA-PD	All aspects of care	2007-2019
Medicare Advantage Preferred Provider	MA-PPO	All aspects of care	2008-2012

Colors in the question text, variable name and question number indicate shifts in wording of the question. For each variation of the question, a row was added to show the alternative text in a new color. Color is consistent within a question only and is not meant to be consistent by version or survey year across questions.